

1 CENTER FOR DISABILITY ACCESS  
2 Mark Potter, Esq., SBN 166317  
Dennis Price, SBN 279082  
3 Mail: PO Box 262490  
San Diego, CA 92196-2490  
4 Delivery: 9845 Erma Road, Suite 300  
San Diego, CA 92131  
5 (858) 375-7385; (888) 422-5191 fax  
phylg @ potterhandy.com  
6 Attorneys for Plaintiff

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8 UNITED STATES DISTRICT COURT  
9 CENTRAL DISTRICT OF CALIFORNIA

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11 **Shirley Lindsay,**

12 Plaintiff,

13 v.

14 **Donelle Dadigan;  
US Bank, N.A.;**,

15 Defendants.

16 **Case: 2:16-cv-01481-CBM-AS**

17 **Declaration of Mark Potter in  
Support of Plaintiff's Reply  
Brief: Motion for An Award of  
Attorney's Fees**

18 Date: February 28, 2017  
19 Time: 10:00 a.m.  
20 Ctrm: 8B (First Street  
Courthouse)

Honorable Consuelo B. Marshall

21 1. I, the undersigned, am one of the attorneys for plaintiff, Shirley Lindsay,  
22 and in that capacity of have familiarity with this case. I can competently  
23 testify to the following based on my own knowledge and experience.  
24 2. Over the last eleven years, I have represented numerous clients in cases  
25 against US Bank for violations of the ADA and Unruh Civil Rights Act. A  
26 representative sampling of those cases is as follows:  
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1	<b>Client</b>	<b>Case No.</b>	<b>Court</b>	<b>Filed</b>	<b>Barriers</b>
2	Monson	30-08-00113731	Santa Ana Superior	10/22/08	No accessible counters or doors
3	McCory	RIC1105844	Riverside Superior	4/1/11	No accessible counters
4	Figueroa	VC059271	Norwalk Superior	8/4/11	No accessible counters or tables
5	Carpenter	SC114809	Santa Monica Superior	11/8/11	No accessible parking
6	Villegas	TC026094	Compton Superior	1/17/12	No accessible counters
7	Langer	30-2013-00623683	Santa Ana Superior	1/10/13	No accessible parking
8	Johnson	2:13-CV-00892-M	Eastern District	5/7/13	No accessible parking
9	McComb	13K10204	Los Angeles Superior	7/9/13	Paths of travel
10	Barrera	2:15-CV-00342-P	Central District	1/16/15	No accessible counters
11	Lammey	2:15-CV-01637-D	Central District	3/6/15	No accessible counters
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19           3. I have identified US Bank, along with a handful of other businesses, as a  
 20           sophisticated business that that will only undertake remedial projects when  
 21           forced to do so. This is my experience.

22           4. Thus, it was important to my client and myself that we ensured that US Bank  
 23           took steps to remove all the barriers at this facility. I included a demand for  
 24           comprehensive remediation in the complaint.

25           5. On occasion, I get Rule 68 Offers that offer to “fix all violations identified in  
 26           the complaint” or “ensure that the property complies with the ADA,” or – as  
 27           in this case – promise to follow the recommendations of a future CASp  
 28           inspection. I have had terrible experiences with accepting such Rule 68

1 Offers. We typically cannot get injunctions issued to cover the non-specific  
2 violations and we end up disagreeing with businesses about what compliance  
3 actually entails.

4 6. For example, in this case, the defense hired Karen O. Haney as its expert. I  
5 have had several battles with Ms. Haney in other cases. In the case, *Salinas v.*  
6 *Pacific Castle*, No. 8:14-cv-01233-CJC-AN (C.D. Cal. 2014), Ms. Haney was  
7 the defense expert and declared a restaurant's transaction counter fully  
8 compliant. I, and my expert, disagreed with her conclusions and opinions.  
9 The parties filed cross-motions for summary judgment. Judge Carney agreed  
10 with me and rejected Karen O. Haney's expert opinions about compliance.

11 7. The emails submitted as exhibits 2 & 3 are true and accurate copies of the  
12 emails sent and received by my office from US Bank.

13 I declare, under penalty of perjury of the laws of the United States, that the  
14 foregoing is true and accurate.

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16 Dated: February 14, 2017 CENTER FOR DISABILITY ACCESS  
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18 By: /s/ Mark Potter.  
19 Mark Potter, Esq.  
20 Attorneys for Plaintiff  
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